

Customer Name:

Date:

Letter of Software Destruction

Dear Customer,

You have recently requested a refund for the purchase price of an EU Outsourcing product. This letter confirms that upon your receipt of the refund, your license for the **EU Outsourcing** product will immediately be terminated or cancelled. Please be advised that you must now delete the **EU Outsourcing** product from your computer and all copies made from the **EU Outsourcing** product must be destroyed.

You may not give away, donate or otherwise distribute the **EU Outsourcing** product or copies of the product to anyone else. You must take whatever measures are necessary to destroy the **EU Outsourcing** product and dispose of the media in an appropriate manner.

EU Outsourcing shall refund the purchase price of the **EU Outsourcing** product to the customer and report the product as "Destroyed" once this letter has been executed by the customer and received at **EU Outsourcing**.

Customer's license to use the **EU Outsourcing** product under the End User License Agreement shall terminate upon the customer's execution and delivery of this Agreement.

Thank you for doing business with **EU Outsourcing** and for complying with this request.

To be completed by the Customer:

Signature:

Name:

City/Region/Postal Code:

Email Address:

Customer number:

Serial Number:

Reason for Return:

Upon completion, return this form to EU Outsourcing:

Via fax: 1-877-646-5372

Via e-mail: english-custserv@euoutsourcing.com

Via mail: Attn: EU Outsourcing, Customer Services,

Str. Caprioarei nr. 35, Brasov, 500046

Brasov, ROMANIA

